



The Inclusive Places Charter Mark

Name:	
Business:	
Full address:	
Contact number:	
Date completed:	

Reviewed by:	
Date of review:	
Award status:	



1 VISITOR ATTRACTIONS

Communication access	Y/N (please give details where possible)
Clear and simple signs for toilets AND/ OR Clear, simple signs with pictures for toilet	
Clear and simple signs for wayfinding. AND/OR Clear, simple signs with pictures for wayfinding	
Commitment to staff training <i>(DaDa offers Disability Equality Awareness Training that aims to increase disability awareness and confidence in your organisation enabling your staff to be better informed and offer best practice in relation to Deaf, disabled and neurodivergent customers and colleagues)</i>	
Menus easy read with photographs AND/OR Menus in large print	
Audio menus (maybe via an app) AND/ OR Menus in Braille	
Programmes in easy read with photographs AND/OR Programmes in large print	



Audio Programmes menus (maybe via an app) AND/ OR Programmes in Braille	
Guide in easy read with photographs	
Guide or leaflet in large print	
Audio guide or leaflet (maybe via an app) AND/ OR Guide or leaflet in Braille	
At least one staff member has undergone deaf awareness training	
Staff have clear understanding of how to use the emergency evacuation chair (if one in situ)	
Visibility of facilities available (website etc)	

Physical access	Y/N (please give details where possible)
Reserved accessible parking for holders of disabled persons blue parking badge OR Advising guests of the nearest options for accessible parking	
Level access at main entrance door and / or gate without steps OR Permanent (or in situ temporary) ramped access to main entrance of no less than 1:12 incline and 90cm wide. **advertise accessible doorbell/ phone number available required for assistance (to call or text)	
OR <ul style="list-style-type: none"> ● Level access to alternative entrance without steps. ● Permanent ramped access to alternative entrance of no less than 1:12 incline. 	



<ul style="list-style-type: none"> • Temporary / portable ramped access to main entrance of no less than 1:12 incline. 	
All doors are at least 80cm wide, approach has at least 1.2m turning in space	
<p>Every part of our service is provided on the entry level</p> <p>OR</p> <p>A self-operated lift of at least 200cm x 140cm to access some or all of our service.</p> <p>OR</p> <p>A platform lift available on request to access all or part of our service.</p> <p>OR</p> <p>Options are provided to accommodate guest needs on the ground floor</p>	
Emergency evacuation lifts can be used in a fire	
<p>A wheelchair accessible toilet, free of clutter, of at least 220cm x 200 cm (preferred) with emergency pull cord left untied.</p> <p>OR</p> <p>A wheelchair accessible toilet, free of clutter, of at least 220cm x 150cm deep (minimum requirement)</p>	
An adult changing places facility (preferred)	
Baby changing in accessible, unisex toilet	
Allow breastfeeding in all public areas	
Make private areas available for feeding where possible	
Separate accessible baby changing	
Slip Resistant flooring throughout public areas	
Indoor space to park baby buggies or wheelchairs (preferred)	
<p>Indoor space to park and charge mobility scooters (preferred)</p> <p>OR</p> <p>Outdoor space to park mobility scooters</p>	



Seating for people to rest	
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Sensory access	Y/N (please give details where possible)
Areas with soft lighting	
Areas with bright non glare lighting	
Fixtures and fitting contrast against background.	
All flooring is even light to medium colour, rather than very dark.	
Not having to queue, upon request when required to avoid distress	
Quiet space for customers who require this.	
Quiet times for customers who require this.	
Alarms with visual and audible alerters.	
Visibility of facilities available (website etc)	