



The Inclusive Places Charter Mark

Name:	
Business:	
Full address:	
Contact number:	
Date completed:	

Reviewed by:	
Date of review:	
Award status:	



1 HOSPITALITY

Communication access	Y/N (please give details)
Clear and simple signs for toilets AND/ OR Clear, simple signs with pictures for toilet	
Clear and simple signs for wayfinding. AND/OR Clear, simple signs with pictures for wayfinding	
Commitment to staff training <i>(DaDa offers Disability Equality Awareness Training that aims to increase disability awareness and confidence in your organisation enabling your staff to be better informed and offer best practice in relation to Deaf, disabled and neurodivergent customers and colleagues)</i>	
Menus easy read with photographs AND/OR Menus in large print	
Menus in Braille AND/ OR Audio menus (maybe via an app)	
Staff have clear understanding of how to use the emergency evacuation chair (if one in situ)	
At least one staff member that understands British Sign Language.	
Visibility of facilities available (website etc)	



Physical access	Y/N (please give details)
Reserved accessible parking for holders of disabled persons blue parking badge OR Advising guests of the nearest options for accessible parking	
Level access at main entrance door and / or gate without steps OR Permanent (or in situ temporary) ramped access to main entrance of no less than 1:12 incline and 90cm wide. **advertise accessible doorbell/ phone number available required for assistance (to call or text)	
OR <ul style="list-style-type: none"> ● Level access to alternative entrance without steps. ● Permanent ramped access to alternative entrance of no less than 1:12 incline. ● Temporary / portable ramped access to main entrance of no less than 1:12 incline. 	
All doors are at least 80cm wide, approach has at least 1.2m turning in space	
Every part of our service is provided on the entry level OR A self-operated lift of at least 200cm x 140cm to access some or all of our service. OR A platform lift available on request to access all or part of our service. OR Options are provided to accommodate guest needs on the ground floor	
Emergency evacuation lifts can be used in a fire	



A wheelchair accessible toilet, free of clutter, of at least 220cm x 200 cm (preferred) with emergency pull cord left untied. OR A wheelchair accessible toilet, free of clutter, of at least 220cm x 150cm deep (minimum requirement)	
An adult changing places facility (preferred)	
Baby changing in accessible toilet	
Separate accessible baby changing	
Allow breastfeeding in all public areas	
Make private areas available for feeding where possible	
Slip Resistant flooring throughout public areas.	
Indoor space to park baby buggies or wheelchairs (preferred)	
Indoor space to park mobility scooters (preferred) OR Outdoor space to park mobility scooters	
Seating for people to rest	

Sensory access	Y/N (please give details)
Areas with soft lighting	
Areas with bright non glare lighting	
Fixtures and fitting contrast against background.	
All flooring is even light to medium colour, rather than very dark.	
Not having to queue, upon request when required to avoid distress	
Quiet space for customers who require this.	



Quiet times for customers who require this.	
Alarms with visual and audible alerters.	
Visibility of facilities available (website etc)	